



The Link Nursing & Care Agency Ltd., Pondwick House, Lutterworth Close, Bracknell, Berks RG42 2NW  
Tel: 01344 488 155 Fax: 01344 303 669 www.linknursing.com email@linknursing.com

## **ABOUT YOUR SUPPORT WITH THE LINK NURSING & CARE AGENCY**

Please tell us your name.....

Do you feel you were included in writing the care plan?.....

.....  
.....



Do we meet the needs we discussed in the care plan?.....

If not, what has been missed out?.....

.....

What do you think about your support worker/s? Do you get on well with them?.....

.....



Do you feel you know your support worker/s or do they change too much?.....

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Do you feel we respect you, listen to you and act on what you say?.....



Are you happy with the way they support you?.....



If not, why?.....

.....

Do they arrive on time?.....

Do they leave on time?.....



✓ Are you happy with the hours you are supported?.....

✗ If not, do you want to change these?.....

.....

Are you happy with the activities you do during your support?.....

If not, what would you like to change?.....

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Do you know how to let us know you are not happy or if you have a complaint?.....

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Did anyone help you to fill out this questionnaire?.....

If so, who?.....

Is there anything else you would like to tell us?.....

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